



P.O. BOX 369 • PLEASANT VIEW, CO 81331-0369
PHONE 970-562-4211 • FAX 970-562-4214

March 10, 2020

Dear Valued Customers

Given the Coronavirus pandemic and the impact to our local business', schools, and Government services. Farmers Telephone Company Inc. pledges for the next 60 days to:

(1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic.

(2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic.

(3) open its Wi-Fi hotspots where possible to any customers who need them.

Should you be displaced and working from home we will, where able, increase your bandwidth to sustain your work at home needs.

If you have any questions or concerns, please do not hesitate to call us at 970-562-4211 or 970-564-1824.

Sincerely,

Terry Hinds

A handwritten signature in black ink that reads "Terry Hinds".

General Manager

Farmers Telephone Company Inc.