

# Rate Sheet

## LOCAL ACCESS SERVICE

### Rates and Charges

#### Enhanced Custom Calling Service (Cont'd)

Custom calling services, per occurrence (phone initiated)	Per Occurrence/Activation	
	CHARGE	SOURCE
Call Trace	.75	16.2
Automatic Callback (Redial)	.75	16.2
Last Call Return - Automatic Recall	.75	16.2

Package Rates: Where two or more Enhanced Custom Calling features are subscribed to on the same access line, each additional Enhanced Custom Calling feature will be \$.50 per month. For example, the first feature will be \$1.00 per month and the second, third or additional features subscribed to will be \$.50 each per month.

\* Applicable Access Order charges apply with each order and applicable Line Connection Charges apply with each service or line connected.

# During specific promotional periods, the offer may be made to reduce nonrecurring charges on a non-discriminatory basis, up to the full amount, for optional products and services. Unless specified elsewhere, this offer will not apply to single basic exchange access lines. Each such offer shall be briefly described in a written notice to the Commission no later than the date upon which the offer is to commence. These promotional offerings will not be made for periods of more than 90 days.

#### Directory Assistance Service

Per Message ..... \$ .40

#### Colorado Telephone Relay Service Surcharge Per Access Line Per Month

\$ ~~.05~~ **.06**

#### Interest Rate on Customer Deposits

\$ ~~34%~~ **2.05%**

#### Number Services

	CHARGE	SOURCE
Number Reservation	1.00	18.1
Personalized Number	3.00	18.1



October 24, 2018

**To: All Telecommunications Providers with Filed tariffs, Terms of Service or Interconnection Agreements at the Colorado Public Utilities Commission (PUC)**

**RE: Interest Rate to be Paid on Customer Deposits for the Year 2019.**

Telecommunications Providers in the State of Colorado that have provisions in their filed tariffs, Terms of Service (TOS) or Interconnection Agreements (ICAs) at the PUC that allow the provider to require customers to maintain a deposit to ensure payment of services are required to pay simple interest on those customer deposits as prescribed by Commission Rule (4 Code of Colorado Regulations 723-2-2302(f)(1)).

For calendar year 2018, the rate is 1.00%.

For calendar year 2019 the rate will increase to 2.05%.

(The basis point differential is more than 25 points)

Telecommunications Providers are reminded that it might be necessary to file an advice letter and amend its tariffs or update its TOS or ICA proceedings to reflect the change in the rate of interest to be paid on its customers' deposits. Filings or updates to implement a tariff, a TOS must be made on or before December 28, 2018 with an effective date of January 1, 2019 as applicable. Appropriate changes must also be made so that ICAs incorporate the revised customer deposit interest rate.

A Telecom provider's failure to file the required compliance on or before December 28, 2018 will be viewed as an intentional violation of Commission fining Rules 4 Code of Colorado Regulations 723-2-2011 and the company could be subject to a fine of up to \$2000.00.

For additional information and to facilitate any tariff changes, the Commission entered the corresponding Decision. Please reference the Commission Decision Number if submitting an advice letter. The advice letter filing is a compliance filing.

Please note that for tariff updates this is a NEW Advice Letter filing. DO NOT file in the miscellaneous Proceeding or use the decision number found on the Decision. Use Decision No. C18-0950, which is the specific telecom decision.

If you have any questions regarding the applicability of the interest rate on deposits, the manner in which the rate is calculated, or any other issues relating to this letter, please contact Jerry Enright of Commission Staff at 303-894-2911 or [jerry.enright@state.co.us](mailto:jerry.enright@state.co.us)

Sincerely,

Lynn Notarianni  
Chief of Telecommunications Section

